

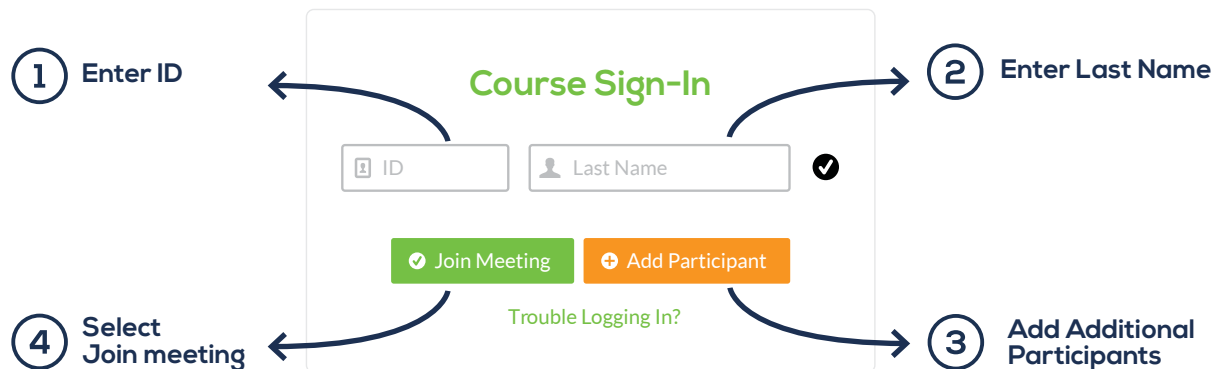
What should I do before the APIPA Conference?

1. You will need internet access and a computer, tablet, or smartphone with speaker, headset/headphone and webcam.
2. Prepare your computer in advance of the APIPA 2020 course. It will take a few minutes to connect to the internet, sign in to the course, and join via Zoom. The first time you use Zoom, you'll be prompted to run and install the zoom-launcher. If you are asked to upgrade Zoom, go ahead and accept this ensures you are using the latest version of the software.

How do I join an APIPA Session?

You will receive an email message from the APIPA 2020 Secretariat with a calendar invitation. The calendar invitation will include a link, select the link and you will be routed to the APIPA website.

1. **Sign in using your ID**
2. Enter your **Last Name**.
3. Note if your joining with multiple participants **select the Add Participant button and enter information for each participant**.
4. Select **join meeting**. You will then be automatically redirected to the Zoom meeting. Once you join the Zoom meeting, you have an opportunity to test your audio at this point by clicking on "**Test Computer Audio**." Once you are satisfied that your audio works, click on "**Join audio by computer**." You will then be routed to the session. You may be placed into a "waiting room" until the host begins the session.

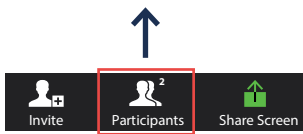


5. Once connected, **change your name** in the Zoom Meeting. Please be sure to use **your full name** and your **APIPA registration ID number** (example: 001: Jason Aubuchon). When you join the meeting, your microphone will be automatically muted; however, we ask that you **turn on your camera** (preferred for face-to-face contact).

To change your name after entering a Zoom meeting, click on the **“Participants”** button at the top of the Zoom window

1

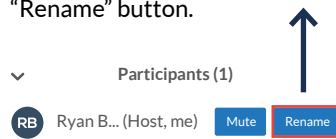
After launching the Zoom meeting, click on the **“Participants”** icon at the bottom of the window.



Next, hover your mouse over your name in the **“Participants”** list on the right side of the Zoom window. Click on **“Rename”**.

2

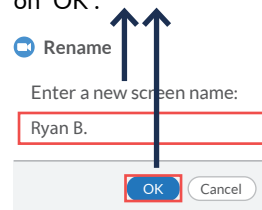
In the **“Participants”** list on the right side of the Zoom window, hover over your name and click on the **“Rename”** button.



Enter the name you'd like to appear in the Zoom meeting and click on **“OK”**.

3


Type in the display name you'd like to appear in the meeting and click on **“OK”**.



How do I participate and ask questions?

To ensure an interactive session, participants are asked to use the chat feature or raise their hand to ask questions. APIPA hosts have been assigned to monitor the chat box for questions, and to help moderate the session.

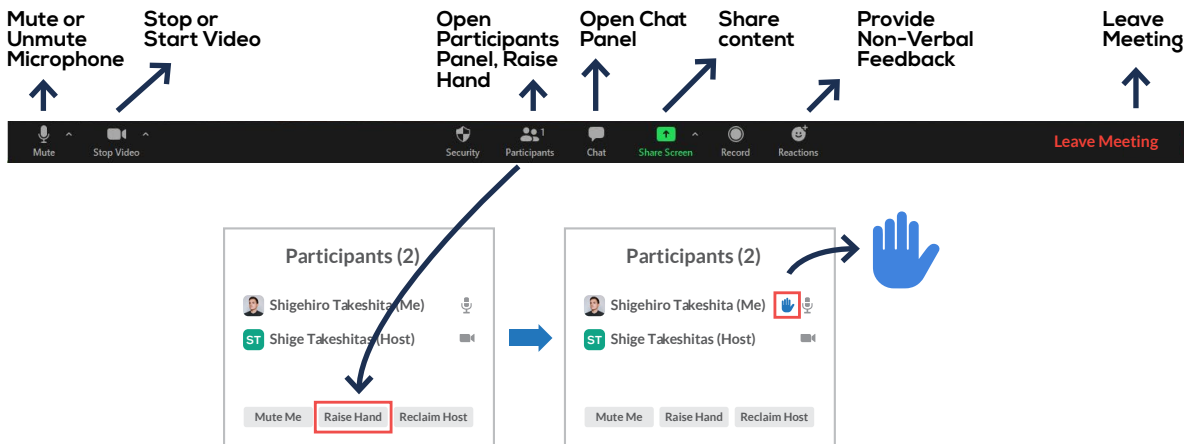
1. To use the chat

- In your controls at the bottom window, **click or tap Chat**. 
- When you click on chat, the chat window will appear. It will be on the right if you are not in full screen. If you are in full screen, it will appear in a window that you can move around your screen. Type your message and press Enter to send. A host will review and share your questions with the instructor.

2. If you would like to ask a question

- Click on the icon labeled **“Participants”** at the bottom center of your screen.
- At the bottom of the window on the right side of the screen, click the button labeled **“Raise Hand”**. Your digital hand is now raised. Please unmute your microphone, ask your question and mute your microphone. Lower your hand by clicking the same button, now labeled **“Lower Hand”**.

Participant Controls and Actions



Mute or Unmute Microphone Stop or Start Video Open Participants Panel, Raise Hand Open Chat Panel Share content Provide Non-Verbal Feedback Leave Meeting

Participants (2)

Shigehiro Takeshita (Me) Shige Takeshitas (Host)

Mute Me Raise Hand Reclaim Host

Participants (2)

Shigehiro Takeshita (Me) Shige Takeshitas (Host)

Mute Me Raise Hand Reclaim Host

When will I receive my certificate?

At the end of the course you will be asked to **complete a brief course evaluation**.

1. Please log into the evaluation page by entering your registration ID and last name. Then, please fill out the evaluation as soon as possible after the class while the information is fresh in your memory. For your convenience, evaluations will be available up to 72 hours following the class.
2. Once the course evaluation is submitted, you will be directed to a link to **download your course certificate**.

What can I do if my connection isn't working?

Poor connections are usually a result of bandwidth issues relating to internet connectivity and speed. If you are experiencing issues:

- Turn off your video feed
- Mute your microphone when you are not speaking
- Avoid additional Internet activity